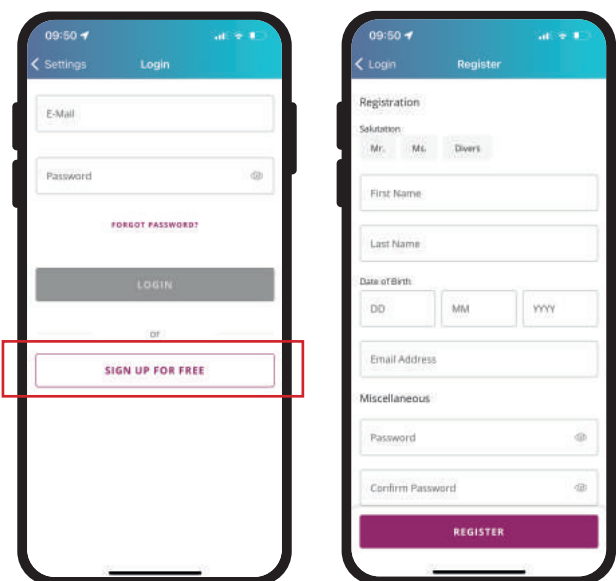


5

- » Click on **“SIGN UP FOR FREE”** to enter your personal data.
- » **Please note that the email address you use to register in the app must be the same as the one you provided as ticket user in your subscription application in the booking portal.** This is the only way to merge the data and display the subscription.
- » Password information: Your password must contain at least one upper-case and one lower-case letter, and one digit or one special character.
- » Click **“REGISTER”** to continue.



- » Next you will receive an **email** containing a **confirmation link**. **Confirm your email address by clicking on the link.** Please also check your spam folder if you do not receive the confirmation email.
- » Your free user account is then active and you can call up your Deutschlandticket under **“My tickets”**.

WE are here for you

Central Travel Office

Central Terminus, Chemnitz-Plaza
Rathausstr. 7
09111 Chemnitz, Germany

Opening hours:

Monday–Friday 7.00 a.m. – 7.00 p.m.
Saturday 8.30 a.m. – 5.00 p.m.

Service hotline

+49 (0)371 2370-333

Email

kontakt@cvag.de

Website

CVAG.de

Subscription online

CVAG.de/abo-online

CVAGapp



Your Deutschlandticket (D-Ticket) at CVAG

CVAG.de/deutschlandticket

REGISTER NOW AND START USING YOUR D-TICKET.

Simply travel

with the app for



New at VMS!



Your Deutschlandticket on your smartphone: How to register in MOOVME

You may apply for the Deutschlandticket or switch from an existing CVAG subscription to the Deutschlandticket until the 20th of each month for use the following month. You may also apply in the MOOVME app or at CVAG.de/deutschlandticket.

Your Deutschlandticket will be issued via CVAG using the free public transport app MOOVME. Please download the MOOVME app to your smartphone. You can find MOOVME for free in your App Store or Play Store.



Registration in the app is mandatory, as the Deutschlandticket is a subscription service. The customer data from your subscription application is stored in order to be able to display the ticket correctly.

Please note that the email address of the Deutschlandticket user must also be used to register in the app. **The email address that you use to register in the app must therefore be the same as the one you provided as ticket user when you applied for a subscription in the booking portal.** After successfully registering in the MOOVME app, the Deutschlandticket will be displayed under "My tickets".

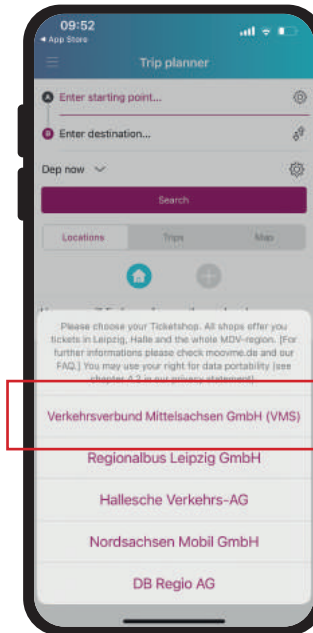
Step by step
to your
D-Ticket ...



... here's how it's done:

1

- » Open MOOVME on your smartphone and select the ticket shop "Verkehrsverbund Mittelsachsen GmbH (VMS)".



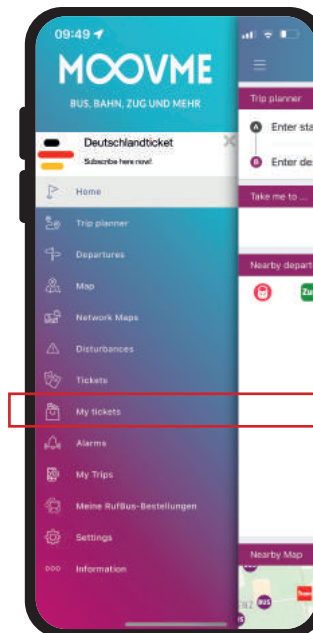
3

- » Click on the person symbol in the upper right corner.



2

- » Click on the menu at the top left (≡) and select the option "My tickets".



4

- » Now click on "Email not logged in" in the highlighted field.

